

CHANGES, TERMINATION AND/OR REMOVAL FROM LOYALTY PROGRAM

- You may cancel your membership at any time by contacting Strongfit:
Info@strongfitsingapore.com
- If you cancel your membership any points which remain in Your Strongfit Account will be forfeited. Also, any credit applications will be canceled.
- Strongfit may, at its sole discretion, terminate, alter, limit, suspend or modify the Loyalty Program, and/or the Terms and Conditions at any time, in case of changes to applicable laws, changes in services provided by Strongfit or introducing new services. Any such change will take effect after 14 days from the date on which you have been informed of such change either in Your Strongfit Account, on StrongfitSingapore.com, via mail or a combination thereof. If you do not accept the changes you have the right to cancel your membership.
- Strongfit reserves the right to make minor changes to the Loyalty program and its Terms and Conditions without providing you with prior notification, provided that these changes does not materially affect the membership in a negative way. Please make sure to stay updated on the Terms and Conditions. You will always find the latest version of the Terms and Conditions on StrongfitSingapore.com.
- All Rewards are subject to availability and some Reward Items may have limited availability.
Strongfit reserves the right to substitute unavailable Rewards with items of equal or greater value, to the Member's account for other redemption purposes at the choice of the Member.
- Any violation of the Strongfit Loyalty Program rules, proven or probable fraud, non-compliance with the Terms, inactivity on the account, provision of incorrect data or any act detrimental to Strongfit's interests may lead to termination of, and/or affect your ability to participate in, the Strongfit Loyalty Program, including, but not limited to, the adaptation of payment methods. If your participation in the program is cancelled, all points shown on the Your Strongfit Account page will automatically expire.
- We reserve the right to adapt payment methods and/or terminate or restrict access to accounts for the following reasons. Reasons for payment method adaption, termination or restriction may include, but are not limited, to the following: (1) Abnormal frequent and / or high number of returns; (2) Behaviour demonstrating clear intent to resell and / or make a profit by purchasing our products; or (3) Multiple accounts and / or registration of a new account by previously suspended users. We also reserve the right to cancel orders made when shopping as a guest for the same reasons. If your access has been restricted or order cancelled and you think we've made a mistake, please get in touch with Us at Info@strongfitsingapore.com

LIMITATION OF LIABILITY

- Strongfit will not be liable for any system failure or malfunction of the Loyalty Program or any consequences thereof. Strongfit accepts no liability for any loss or damages arising from suspension, variation or termination or in any other way relating to the Loyalty Program, except for any liability which cannot be excluded by law.

APPLICABLE LAW AND JURISDICTION

- These Terms and Conditions shall be governed by the laws of Singapore, without regards to any rules or principles on conflicts of laws. However, if you are resident in another country than Singapore these Terms and Conditions can be subject to mandatory consumer protection laws and regulations in force in the country of residence which may provide you with additional rights. Any dispute, claim or controversy arising from or relating to these Terms and Conditions or your membership shall be resolved by the applicable courts in Singapore, unless otherwise stipulated in applicable mandatory laws of your country of residence.
- The invalidity or unenforceability of individual contractual provisions shall not affect the validity of the remaining contractual provisions. In such case, the ineffective or unenforceable provision shall be replaced by the parties by an effective or practicable new provision.

CONTACT US

- If you have any questions regarding the Loyalty Program you may contact us at Strongfit on +65 96994083 All correspondence regarding the Loyalty Program should be addressed to Info@strongfitsingapore.com